

JAN ARCHER - BIOGRAPHY

Before leaving the Public Service Jan Archer was the Deputy Commissioner for Fair Trading in Queensland. She had previously completed significant reform agendas within the criminal justice system, most recently with the Office of the Director of Public Prosecutions, but also with the Department of Corrective Services and the Queensland Police Service.

Jan's experience includes other significant change management responsibilities including the amalgamation of two local government councils into one new entity; the establishment of new Divisions and transitioning of organizations as part of major government restructures; and the creation of new shared service models and integrated corporate service delivery for four government departments.

Jan had eight year's experience as a member of the Senior Executive Service with responsibilities in the delivery of public policy, government program and executive service delivery. Over that period Jan was recognised with an award by the Australian Institute of Management in 2000. Jan has also served as Chair or Deputy Chair on various Ministerial and Executive Management Committees in the public policy areas of education, housing, health, sport and recreation, as well as tourism and fair trading.

With others, Jan established the University of Queensland's Interprofessional leadership program, and in that capacity led five annual programs focusing on such diverse issues as service integration; community engagement; community, public and private partnership; creation of public value and corrective services collaborative leadership. These programs won Queensland University Teaching Awards for three consecutive years and were finalists at the Australian National Teaching Awards for two years.

To date Jan's consultancy services have included executive facilitation, change strategy, community and stakeholder consultation, leadership development and professional coaching. Needs assessment, reviews and reports as well as project management have also played a part in Jan's recent projects. Some of this work has had a very local focus working with local councils as well as local communities to develop visions for their futures and action planning to better achieve those visions.

Jan has published and produced materials in the area of relationship education, change management, and community action planning. As well she partnered with Queensland theatre company La Boite, to develop Corporate Theatre productions on issues of relevance to the workplace such as Work/Life Balance and Integrity in the workplace.

Much of Jan's work in the university, public and community sectors has focused on innovation, reform and the ways in which leaders of public, private and community organizations can engage in adding value to their enterprises.

PROJECTS

Relevant projects that demonstrate some of the above include, but are not limited to, the following:

- Community Renewal requiring community and stakeholder participation and action planning at Manoora, Vincent, Rasmussen, Deception Bay, Goodna/Gailes, Inala /Carole Park, Loganlea, Eagleby and Woodridge.
- Townsville Fire and Rescue Forum entitled FIRE-ABLE held to engage with two hundred persons with a disability and their carers about the issue of fire safety.
- Caloundra Interim Tourism Development Taskforce for community and stakeholder engagement in the development of and Integrated Tourism Plan for Caloundra and the Sunshine Coast.
- Goodna Service Integration Project which engaged the communities of Goodna and Gailes in an ongoing learning process that reviewed and renewed community ,public and private partnership in the provision of services .

The Goodna SIP was highlighted by the Commonwealth Government Management Advisory Committee report Connecting Government : Whole of Government Responses to Australia's Priority Challenges as one of the Top 10 examples of cross government collaboration, see <http://www.apsc.gov.au/mac/connectinggovernment.htm>:

Australia's first postgraduate course in Interprofessional Leadership, the Graduate Certificate in Social Science (Interprofessional Leadership) at the University of Queensland.

The course has won state and national teaching awards and has been consistently informed both by the latest theory and practice in collaborative leadership and the needs of the local communities, including rural and remote communities. Jan Archer and co-designers have been recognised as national experts in the field of community engagement.

Jan's work in the private sector has included consultancy to management in leadership and management development, strategy and direction-setting as well as quality assurance. Jan has owned and operated professional service and hospitality businesses and brings real –life experience to her work with small to medium –sized organizations. Jan is committed to enhancing organizations through her consultancy work both nationally and internationally.

Jan may be contacted on +61 0410637072 or via email at jan@archersfield.com

or visit: www.archersfield.com

BACKGROUND INFORMATION

Nationality: Australian, Italian and European Union citizenship

Family: Married with 2 adult children

Languages: Fluent English, understands Italian

Travel: Places of residence include:

Brisbane
Sunshine Coast
South Burnett